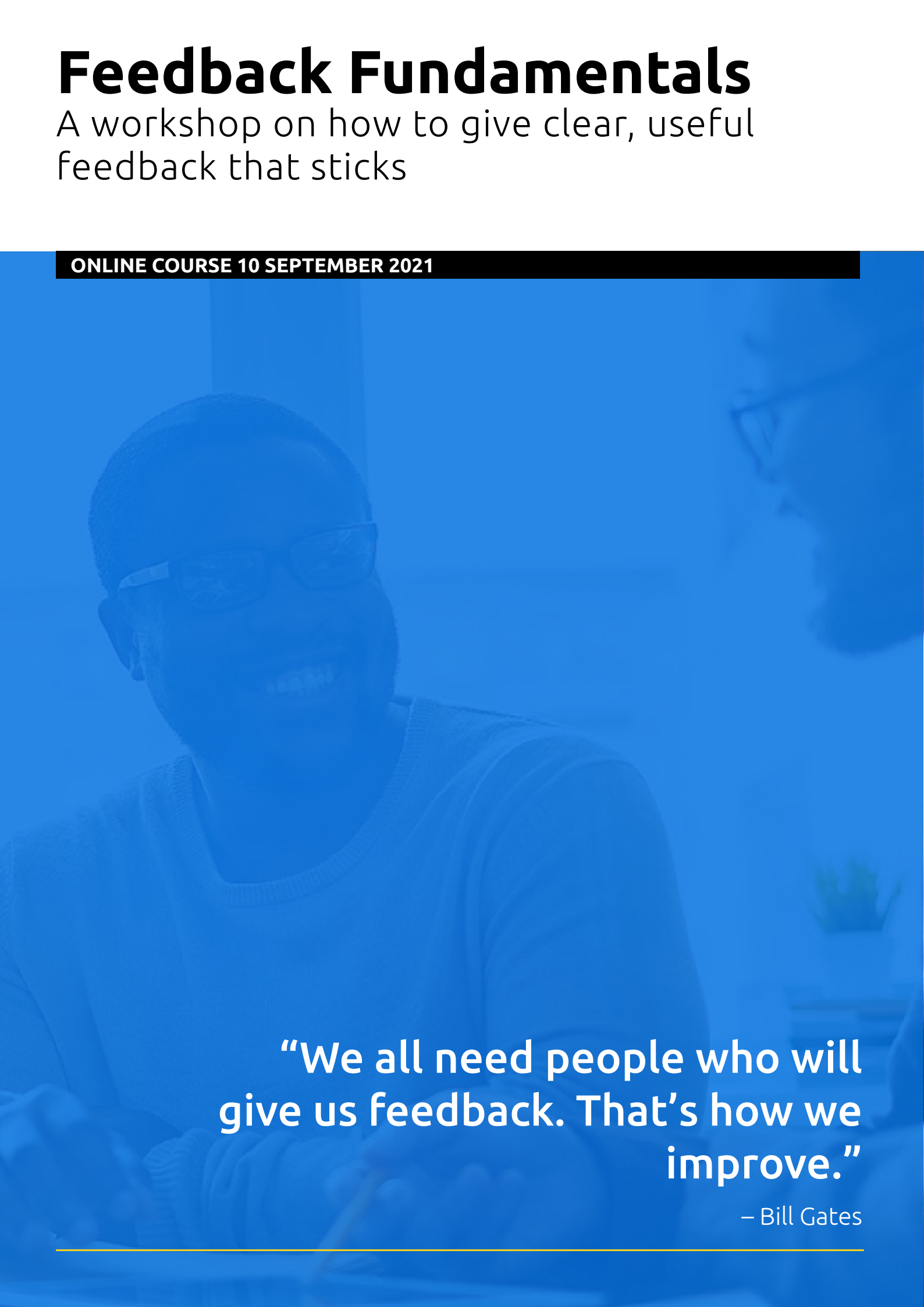


Feedback Fundamentals

A workshop on how to give clear, useful feedback that sticks

ONLINE COURSE 10 SEPTEMBER 2021



“We all need people who will give us feedback. That’s how we improve.”

– Bill Gates

“I was just trying to give some feedback and they stormed out the meeting!”

Growth and feedback go hand in hand; without a response from their environment, individuals cannot develop in a satisfying, relevant way. Yet all too often in organisational life, feedback is either so blunt it harms rather than helps the recipient, or it's packaged with so much concern for the individual that the message doesn't land and no meaningful behaviour change results. Worse yet, some organisations find feedback so uncomfortable they abandon it all together.

WHO SHOULD ATTEND?

Managers, team members, leaders and consultants looking to develop their skills at giving (and receiving!) feedback to support the growth and development of those around them.

WHAT YOU WILL GET OUT OF THE COURSE?

In this workshop you'll learn:

- How to create the relational ground necessary to land effective feedback
- How to manage boundaries
- Using awareness, data, process & context
- The power of closure
- A simple 6 step process to guide feedback conversations

YOU WILL WALK AWAY FROM THIS COURSE WITH

- The confidence to give good feedback, the appetite to ask for it, and a deep appreciation of its role in personal and professional development.

TRAINERS



Chantelle Wyley, a Director of Baobab Consulting & Training, is a South African facilitator and coach with a background in community capacity building, training and consulting in socio-economic development. Her major focus is leadership development (training, facilitating, coaching) using Gestalt and Emotional Intelligence. She began her journey with Gestalt in 1995 and has trained with the Gestalt Institute of Cleveland, Ohio, and the Gestalt International Study Centre, Cape Cod. She is on the faculty of the International Gestalt Organization and Leadership Development Program (iGOLD) offered by the iGOLD Center (see www.gestaltod.org), and has taught coaching skills on the coaching programs of three South African business schools. She has been instrumental in (re)introducing Gestalt training in South Africa. She is also an associate of the Teleos Leadership Institute (Philadelphia, USA).



Michael Henderson is a Director of Distillery Consulting. He spent the first 10 years of his career in the private sector, working in the UK and Southeast Asia before returning to South Africa to pursue an interest in psychology. He decided not to complete his clinical training, but human behaviour – and the forces that guide and shape it – remains his principal interest. He worked on organisational development projects in the private sector before joining National Treasury, where he worked for 8 years before leaving to establish Distillery. He is a certified coach and has completed a number of Gestalt related courses, including the prestigious International Gestalt Organization and Leadership Development Program (iGOLD).



Jeremy Timm, a Director of Distillery Consulting, is fascinated by the human condition and the multifaceted ways in which humans engage with each other. He trained as a city and regional planner, cut his teeth in local government, and has spent much of his career exploring that factors that get in the way of great plans being implemented. He loves looking at issues from different attitudes and altitudes. He's worked for, and consulted to, all three spheres of the South African public service. He serves on the faculty of the International Gestalt Organization and Leadership Development Program (iGOLD) and the faculty of GIBS's Facilitation for High Performing Teams where he teaches a module on "Facilitation in Complex Systems".

WHAT PAST PARTICIPANTS HAVE SAID

"The facilitation is amazing. I have learned a lot about facilitating by purely observing and being part of the training."

"What was most useful was the practical tool of looking at feedback as data and how to respond to that"

"I liked that we were first given the theory and then it followed with examples and discussion."

"It was educational, It was very practical"

"Thank you for sharing so much insight."

"The course ran like a well oiled machine"

COURSE DETAILS

DATE: 10 September 2021

TIME: 9:30 - 15:00

COST: R2500 (excluding VAT)

FORMAT: Online

REGISTRATION: https://www.surveymonkey.com/r/DSTLRY_CourseReg

QUERIES: info@dstlry.com